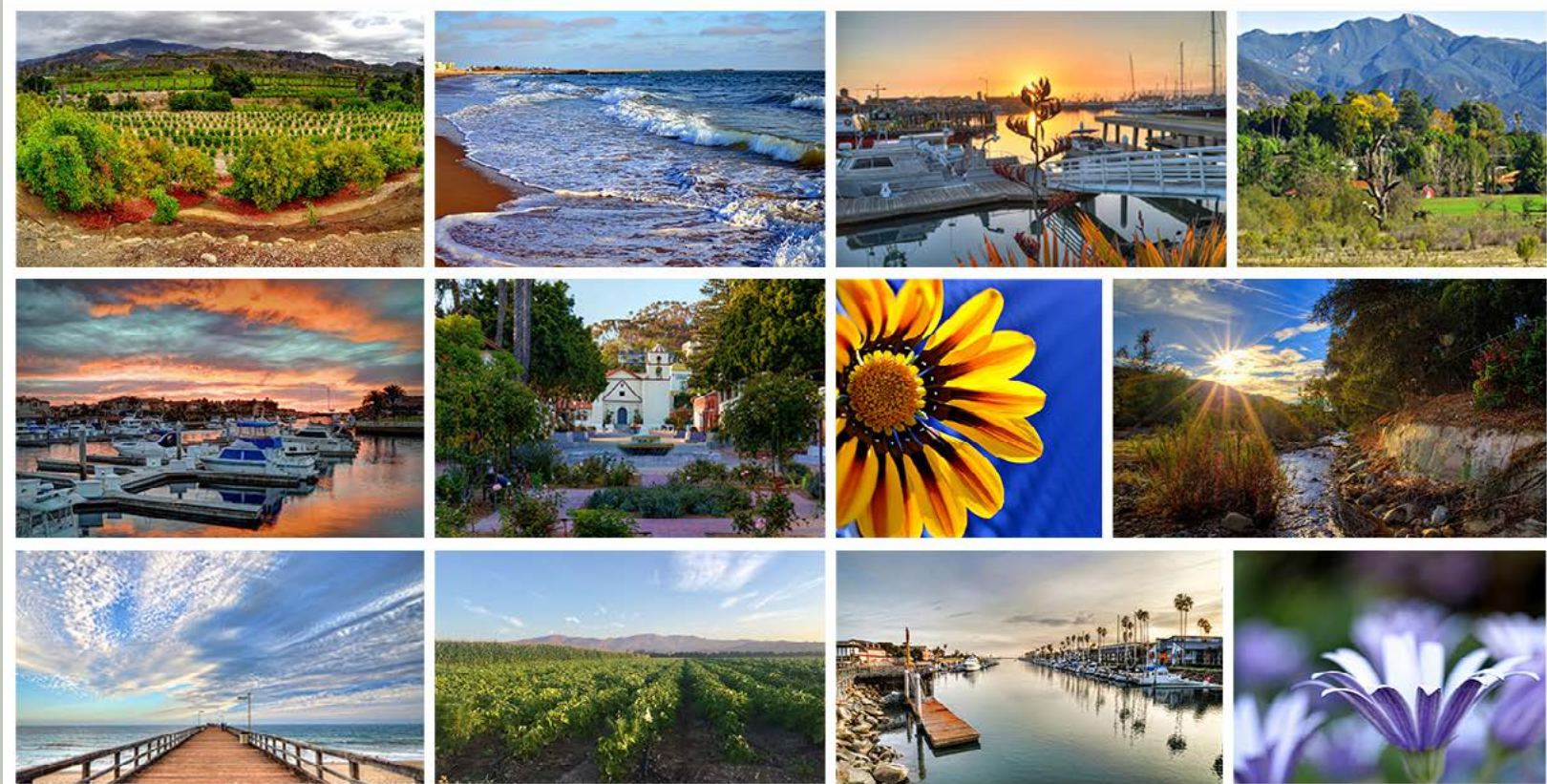




COUNTY of VENTURA

Resource Management Agency



AGENCY MISSION

TO PROTECT EVERYONE'S HEALTH, SAFETY AND ENVIRONMENT BY EFFECTIVELY AND EFFICIENTLY CARRYING OUT ADOPTED LAWS AND POLICIES, AND EDUCATING, ASSISTING AND EMPOWERING VENTURA COUNTY RESIDENTS AND BUSINESSES TO MAKE VENTURA COUNTY A BETTER PLACE.

RMA ANNUAL REPORT 2020

PREPARED FOR
THE CITIZENS OF VENTURA COUNTY
THE BOARD OF SUPERVISORS
THE RMA STAFF

WEBSITE: vcrma.org

PREPARED JULY 2021

RMA ADMINISTERS VARIOUS PROGRAMS

BUILDING & SAFETY	CODE COMPLIANCE	ENVIRONMENTAL HEALTH	OPERATIONS	PLANNING
Building Permits Inspections Plan Review	Weights & Measures Building & Zoning Enforcement Temporary Rental Units	Hazardous Materials Consumer Food Protection / Public Pools Technical Services / Vector Plan Check / Fiscal / IT Systems	Fiscal Personnel / Facilities Information Systems / GIS Accela	Operations & Planning Programs Permit Administration Residential Permits Commercial & Industrial Permits General Plan Implementation Housing & State Mandates Area Plans & Resources

SERVICES PROVIDED DURING COVID



TRANSITIONED TO ONLINE SERVICES

Transitioned to online services and permitting for building, planning, and environmental health



ONLINE AVAILABILITY

Electronic plan review



PUBLIC HEARINGS PROVIDED ONLINE PARTICIPATION BY ZOOM AND DIRECT EMAILS

- Board of Supervisors
- Planning Director/ Commission
- Mobile Home Rent Review Board
- Cultural Heritage Board
- Environmental Health



COVID-19 RESPONSE

AMBASSADOR PROGRAM REGISTRATION



Manage the Ambassador Program for business registration and consultative inspections in coordination with incorporated cities for over 16,700 businesses.

COVID HOTLINE AND EMAIL RESPONSE



Staff the COVID Hotline and emails, responding to over 51,000 inquiries and reports.

WAIVED FEES FOR BUSINESSES



Waived \$1.6m in Environmental Health fees for businesses; Additional \$3.5m in fees will be waived in FY 21-22.

COVID COMPLIANCE INSPECTIONS



Performed COVID compliance inspections at 900 hazardous materials/ waste facilities, 5,204 food facilities and 257 public pools/ spas.

FUNDING MEAL DELIVERIES TO SENIORS



\$54,000 for Disaster Service Workers for meal delivery to seniors.



OVER \$2M IN STAFF TIME FOR COVID RESPONSE



HOW RMA SERVES THE COMMUNITY

150

Food-borne illness investigations conducted



10,000

Measuring devices such as gas pumps and retail scales and scanning devices inspected



6,600

Sharps (syringes) containers distributed for home generated sharps program

14,800

Inspection of mosquito breeding sites



550

Complaint investigations confirmed the presence of invasive aedes aegypti mosquitoes

HOW RMA SERVES THE COMMUNITY

1,000

Zone clearances issued for remodels, additions, and tree removals

15,000

Safety inspections conducted for active projects



INSPECTION

500

Reports of building and zoning violations and over **400** Code Compliance cases resolved

200

Temporary Rental Units inspected for life-safe conformance

Permits

2,500

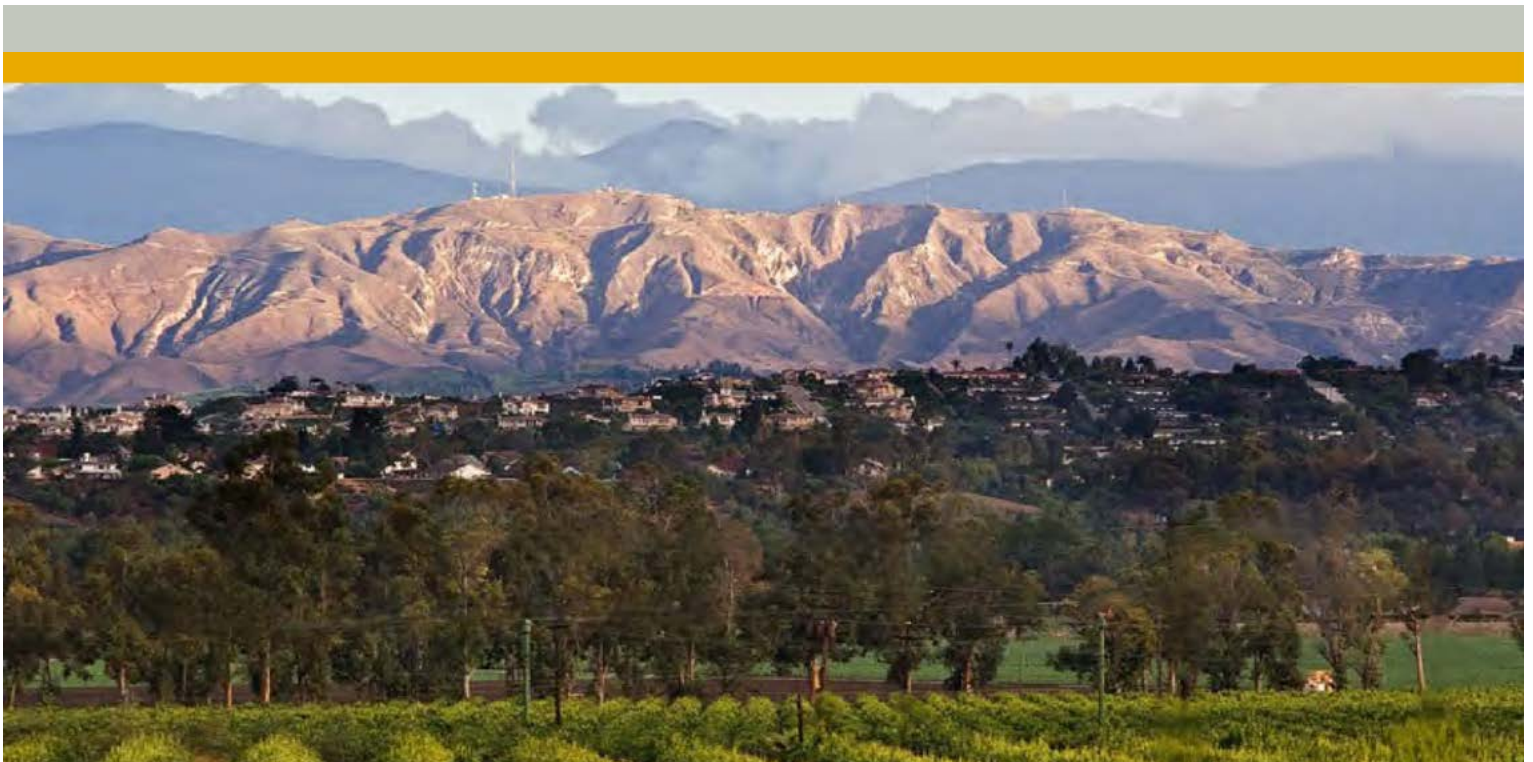
Building permits

ENVIRONMENT, LAND USE & INFRASTRUCTURE

- Completed 4.5+ year comprehensive General Plan Update, effective October 15, 2020
- Updated policies and implementing programs for next 20 years
- New Agriculture, Economic Vitality and Water Elements
- New policies addressing Healthy Communities and Environmental Justice
- New Climate Action Plan
- Award of Excellence from the California Chapter of the American Planning Association

Ventura County

2040 General Plan



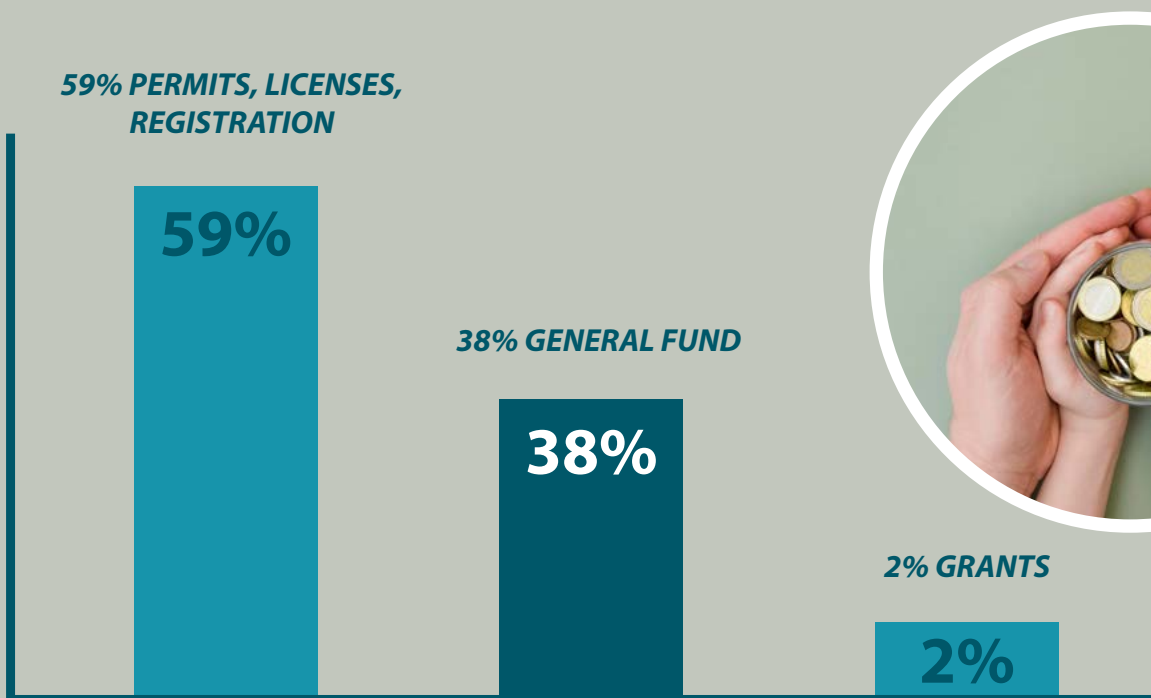
FY 21-22 ADOPTED BUDGET SUMMARY

\$33
MILLION
TOTAL
BUDGET

BUILDING & SAFETY \$4.5M 28 FTES	CODE COMPLIANCE \$3.5M 22 FTES	ENVIRONMENTAL HEALTH \$12.2M 81 FTES	OPERATIONS \$4.8M 25 FTES	PLANNING \$8.0M 45 FTES
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FY 2021-22 ADOPTED BUDGET REVENUES

THE AGENCY ACHIEVES THE MISSION
LARGELY THROUGH FEES FOR SERVICES



FUTURE PROJECTS



**THE
ROAD
AHEAD**

- Improving the Farmworker Dwelling/ Accessory Dwelling Unit Standard Plan
- Drafting New Fire Zone Construction provisions to address new building in high-fire hazard severity zones
- Adopting and implementing the Housing Element
- Moving towards electronic document records system



ACCOMPLISHMENTS

- Agency response to COVID
- Updated Subdivision and Landscape Ordinances
- Somis Farmworker Housing Project – 360 units
- Permitting and Inspections for Arevon/Strata Energy Battery Storage, currently the largest facility in the nation, increasing electric power throughout the county
- Construction permits for the new Health Unit Expansion at Todd Road Jail
- Certified for occupancy the new Hillcrest fire station in Thousand Oaks
- Certified for occupancy the Mitchell fire station in Newbury Park



WHAT PEOPLE SAY ABOUT OUR SERVICE

- "I appreciated the discussion that the COVID-19 precautions we had implemented were good and that our market was employing good safety measures"
- "Her goal was to ensure that we understood the laws and it was clear that she viewed her job was to assist us in compliance, rather than try to discover violations"
- "Everyone was great and helpful"
- "...a valuable mentor and works with me to understand my needs while protecting the public"

We are listening and have implemented customer feedback:

- Online electronic permit applications and submittals
- Online appointments expanded
- Inspection of Mobile Food Facility at customer location
- Additional plan check review staff to reduce turnaround time